



Your Largest Single Source for Aftermarket Mopar Parts

699 West Liberty Street • Medina, OH 44256 • Phone (330) 725-3990 • Fax (330) 723-4012

RETURN POLICY 100% Satisfaction Guarantee

All products purchased through B/E & A Restoration Parts, Inc., are backed by our 30 day 100% Satisfaction Guarantee. You can return or exchange your purchase within 30 days after the invoice date if you are dissatisfied for any reason. All authorized return merchandise must be unused and in original, saleable packaging. No return or exchange on merchandise that shows signs of having been installed, modified, mounted, scratched, or defaced will be allowed.

Return Policy - Steps to Follow

1. Complete a form for request of a Return Material Authorization (RMA) Number. A RMA number must be issued before any returns can be made. The return Authorization Number does not imply a replacement or refund, but only that we will inspect the merchandise based on your claim. Items that have been installed are not eligible for return or exchange. All products must be undamaged to be eligible for return or exchange. All claims for damaged merchandise must be made with the shipping carrier. We inspect each product before it is shipped to make sure that there is no damage before it leaves the warehouse. If your product arrives damaged, please contact us immediately so we can help you file a claim with the shipping company. Please keep all shipping cartons and all packing materials for carrier inspection. B/E & A Restoration Parts, Inc., cannot initiate any claims with the carrier.
2. Repackage the Product in the original packaging and clearly mark the RMA number on the outside of the package. The RMA number must be visible on the shipment
3. A photocopy of your invoice showing the invoice number must accompany your return along with a written explanation and a contact telephone number where we may be able to reach you.
4. Ship the package prepaid freight within the 10 calendar days of the RMA number being issued. Shipping charges that you incur will not be refunded unless the return is due to our error.
5. A refund, exchange, or core return will not be considered until all relevant items, hardware, and accessories have been refundable.

Revised: July 2006
